

CITY OF BRENTWOOD RESIDENT RESOURCE GUIDE

What Is The Concern	Who To Contact About Your Concern			
Abandoned, Inoperative Vehicles	If on private property - Community Enrichment	(925) 516-5405	If on Public right-of-way (street/sidewalk) - Police	(925) 809-7827
Animals: including cruelty, stray dogs/cats, dead animal removal	Contra Costa County Animal Services	(925) 335-8300		
Barking Dogs	8:00 - 5:00: Contra Costa County Animal Services	(925) 335-8300	After 5:00pm: Police Dept	(925) 809-7911
Basketball Hoops in public right-of-way (encroachment)	Community Enrichment	(925) 516-5405		
Buildings - unsafe or abandoned; illegal construction	Community Enrichment	(925) 516-5405		
Car Donation Services	Car Donation Services, Inc.	(925) 229-5444	Knights of Columbus - Immaculate Heart of Mary	(925) 529-2019
Debris/Accumulation on Private Property	Community Enrichment	(925) 516-5405	Debris/Accumulation on Public Property	(925) 516-6000
Driveway Approach - Expansion/access driveway	Public Works/Engineering	(925) 516-5420	Encroachment Permits (PODS in street)	(925) 516-5420
Fences - Illegal or too high	Community Enrichment	(925) 516-5405		
Fumes, dust from commercial spray-painting, outdoors or in building but no spray booth	Residential Area - Community Enrichment:	(925) 516-5405	Outside of Spray Booth: Bay Area Air Quality Management	(415) 479-4900
Garbage & Recycling - Service requests	Public Works/Solid Waste	(925) 516-6090	Delta Household Hazardous Waste Collection Facility	(925) 756-1990
Gas Leaks/Gas Odor	PG&E	(800) 743-5000 or 911		
Graffiti - Private property	Community Enrichment	(925) 516-5405	Graffiti - Public property	(925) 516-6000
Land Use - Zoning violations, violations of use permit, homebased business complaints	Complaints - Community Enrichment	(925) 516-5405	Inquiries - Planning	(925) 516-5405
Landscaping Maintenance, Parks and Street Medians	Parks and Recreation	(925) 516-5444		
Landscaping Maintenance - Private property	Community Enrichment	(925) 516-5405		
Litter, Garbage or Debris - Public property	Public Works/Operations	(925) 516-6000	Litter, Garbage or Debris - Private property	(925) 516-5405
Massage Establishment Permits	Police Dept	(925) 634-6911		
Mosquitoes (free mosquito fish for pools and spas)	Contra Costa Mosquito & Vector Control District	(925) 685-9301		
Neighborhood Watch	Police Dept	(925) 809-7780		
New Developments - Complaints/inquiries	Public Works/Engineering	(925) 516-5420		
Noise Complaint - Disturbing the peace	Police Dept	(925) 809-7911		
Parking Inquiries, Permits for Downtown	Public Works/Engineering	(925) 516-5420	Bike Lane Inquiries	(925) 516-5420
Public Works - Debris or damage on streets/sidewalks; potholes	Public Works Dept/Operations	(925) 516-6000		
Shopping Carts	FoodMaxx Carts Only	(800) 692-5710	Non FoodMaxx Carts	(800) 252-4613
Sidewalk Maintenance (Damage by roots - need permit)	Sidewalk Repair: Public Works/Operations	(925) 516-6000	Tree Removal Permitting: Parks & Recreation	(925) 516-5444
Signs - Illegal, obsolete, Banners and A-frames	Community Enrichment	(925) 516-5405		
Storm Drains - Illegal discharge into storm drains	Public Works/Engineering (SWPPP)	(925) 516-5420	Storm Drain or Manhole Maintenance	(925) 516-6000
Streets - Lights, sidewalks, road maintenance	Public Works/Operations	(925) 516-6000	Street - Traffic Signals, Signs, Speed Humps	(925) 516-5420
Unsanitary Conditions, Residential or Commercial	Community Enrichment	(925) 516-5405	Unsanitary Restaurants	(925) 692-2500
Vehicle Repair - Body work, dismantling concerns	Community Enrichment	(925) 516-5405		
Vehicles, Commercial Parked on City Streets	Police Dept	(925) 809-7827		
Water Leak	At Meter Box - Utility Billing	(925) 516-5415	At Street or Sidewalk - Public Works/Operations	(925) 516-6000
Weeds/Vegetation - Overgrown, dry vegetation	Community Enrichment	(925) 516-5405		
Zoning - Complaints	Community Enrichment	(925) 516-5405	Inquiries - Planning	(925) 516-5405

CITY SERVICES

Community Development

Planning	(925) 516-5405
Building	(925) 516-5405
Community Enrichment	(925) 516-5405

Public Works

Engineering	(925) 516-5420
Operations - Water	(925) 516-6000
Operations - Wastewater	(925) 516-6060
Operations - Solid Waste	(925) 516-6090
Streets	(925) 516-6000

Parks and Recreation

Events, classes, rentals	(925) 516-5444
Family Aquatic Complex	(925) 516-5430
Senior Activity Center	(925) 516-5380

City Services

Business License	(925) 516-5480
Economic Development	(925) 516-5440
Utility Billing	(925) 516-5415
City Clerk	(925) 516-5440

Police Department

Emergency Calls Only	911
Dispatch, non-emergency	(925) 809-7911
Business, non-emergency	(925) 634-6911
Parking Enforcement	(925) 809-7827

OTHER CITY SERVICES

Cardboard Recycling

2300 Elkins Way
Mon - Sat 8:00am - 5:00pm

Recycled Water Fill Station

2251 Elkins Way

To find out hours of operation,
visit www.brentwoodca.gov



Quicklinks: Water Conservation

CONTRA COSTA COUNTY

Adult Protective Services	(877) 839-4347
Animal Services	(925) 335-8300
Assessors Office	(925) 313-7400
Children & Family Services	(877) 881-1116
Community Center Library	(925) 516-5290
CCC Fire Protection Dist	(925) 941-3300
Vector Control	(925) 685-9301
Crisis Center	211

STATE AGENCIES

Better Business Bureau	(866) 411-2221
Care Facility Licensing	(510) 286-4201
DMV Investigations Div	(707) 648-4511
Poison Control	(800) 222-1222

CHECK IT OUT!



BRENTWOOD CONNECT 24/7

The City's new Citizen Request Manager (CRM)
BrentwoodConnect 24/7 is here!



An online tool and mobile app that connects
you directly to the people, services and
resources that make our city work!

This site will provide citizens, businesses
and visitors access to a virtual City Hall.
With 24/7 access, you will be able to
submit questions, concerns and
comments at anytime.

Your submittal will be directed to the
correct department just by the topic and
property type you select.



COMMUNITY RESOURCE Guide



Because we are

Better in Brentwood

www.betterinbrentwood.com

Community Enrichment
150 City Park Way ↔ Brentwood, CA 94513
(925) 516-5405
www.brentwoodca.gov